

Private Roller Party Policies

Facility Rental

Your private party is scheduled for two hours and includes exclusive use of the facility. Your party will be the only group present during your two-hour event. All guests should leave the facility at the end of your event, as the private package does not include unlimited skating or play time.

Admittance

You will be admitted to the facility 15 minutes prior to your scheduled party time.

Private Party Deposit and Cancellation

All parties require advance reservations. A \$75 paid deposit at the time the party is booked. Deposits are non-refundable and are deducted from your final bill on the day of the party. Your deposit may be applied to a rescheduled party within 30 days of your original party date in the event of a family emergency.

Private Party Payment Details

Payment for your package is due during the last 30 minutes of your party time. Sales tax and a 10% gratuity is added to all private party packages. We accept cash or major credit cards in payment. Personal checks and American Express are not accepted.

Private Party Staff

During your party, we provide a DJ and other Sk8ertainment staff who assist you with your party. Sk8ertainment staff assist with setting up your table, food and beverage preparation, and (best of all) clean up the mess! You will be served food and beverages corresponding to the specifics of your package.

Your party staff strive to serve you in the best possible way. When you receive your bill, please check it over carefully and inform the manager if there are any discrepancies in the numbers. Private Party staff gratuity is 10%. If they do a spectacular job, you are welcome to add to that when you check out.

Guest List

Please bring the guest list with you the day of the party! All guests between the ages of 3 and 18 are automatically counted as party guests. Please list ONE GUEST per line with all the first names of everyone you invite whether they RSVP or not. Your base package covers the birthday child plus nine guests (10 total). Feel free to make your list longer than 10 since our party space can accommodate up to 25 children. Each child that attends after the first 10 is charged at your per child party rate.

Please decide how you wish to handle siblings of your invited child guests and inform the manager on duty when you arrive.

Skating parties may also list two complimentary VIP Adult Skaters (18 yrs. or older). These two adults should be listed on the guest list as **VIP Adult Skaters**. Adults supervising teens are not charged unless they decide to skate. Adults associated with a party skate for a discounted rate.

Private Party Outside Food and Drink

You may bring a traditional cake, cookie cake, or cupcakes. Without a catering fee, no other outside food or drink is permitted. Skate World has a number of food add-on options for your convenience. With the payment of a one-time \$50 catering fee, outside food/drink will be allowed. In addition, the Sk8ertainment staff will assist with setting up a self-serve buffet for your party where your food can be accessed.

Please do not bring ice cream or ice cream cakes as we do not have storage room in our freezers. If you are bringing goody bags for your guests, we ask that you distribute them as the guests leave.

Skate Mates

We have more than 15 skate mates available to help beginners learn to skate. During public or private parties, skate mates cost \$3 per hour rental and are available on a first come first serve basis. We are not able to reserve skate mates.

Music

Feel free to customize your games and entertainment with your DJ. We can select music from any genre—70s, 80s, 90s—to fit your taste or party theme. You may also provide us with an iPod plug in or pre-prepared CDs to use. We are here for you.

Photos and Videography

Commercial photography and filming activities are conducted at Skate World Family Entertainment Center. The ticket holder may appear in resulting still or moving images. Purchase of an admission ticket constitutes your consent for SkateWaco (dba Skate Country) to use any pictures or film it deems appropriate, without compensation.

Playground Area & Rules

The three-story indoor Playsmart Playground is available to guests 10 & under as a pay-to-play party addition. A wristband is required to play. Playground admission is \$2 per guest with a minimum of 10. This is a \$1 discount per child from the regular playground rate.

If a child misbehaves, they may be asked to leave the playground for a period of time (timeout). After returning, if the bad behavior continues, they may be banned from the playground for that day. This is at the staff's discretion. While this does not often happen, it is a necessary rule for the enjoyment and safety of all the children in the playground. No refund will be issued.

No shoes or skates may be worn inside the playground. Shelving is provided to store shoes while playing. For sanitary reasons, all children must wear socks in the playground area. Socks are available for \$2 per pair at the front office.

Parents should enter the playground only if a child needs assistance.